**IBMhq Test Case Execution Report**

**Test Case Name:Close Incident - 1  
Requirement Name: CX  
Execution Start Time:2020-08-10 22-06-43**

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| **TOTAL STEPS** | **STEPS PASSED** | **STEPS FAILED** | **OVERALL STATUS** | **DEFECT LIST** |
| 24 | 24 | 0 | Pass | NA |

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| Step No:1 |
| Step Description: Enter sysagent in USERNAME |
| Expected Result: sysagent should be entered in USERNAME |
| Actual Result: The Element: USERNAME is set with text: sysagent |
| Status: Pass |
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| Step No:2 |
| Step Description: Enter \*\*\* in PASSWORD |
| Expected Result: \*\*\* should be entered in PASSWORD |
| Actual Result: The Element: PASSWORD is set with text: Agent1234 |
| Status: Pass |
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| Step No:3 |
| Step Description: Click Login Button |
| Expected Result: Click Login Button |
| Actual Result: The Element: LoginButton is clicked |
| Status: Pass |
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| Step No:4 |
| Step Description: Click on Navigation Menu |
| Expected Result: Click on Navigation Menu |
| Actual Result: The Element: ClickIncidentsMenu is clicked |
| Status: Pass |
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| Step No:5 |
| Step Description: Click on Incidents |
| Expected Result: Click on Incidents |
| Actual Result: The Element: IncidentsMain is clicked |
| Status: Pass |
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| Step No:6 |
| Step Description: Click on Search |
| Expected Result: Seach the incident |
| Actual Result: The Element: ClickSearch is clicked |
| Status: Pass |
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| Step No:7 |
| Step Description: Double click and open the first Record |
| Expected Result: First Record to be opened |
| Actual Result: The Element: OpenRecord is double clicked |
| Status: Pass |
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| Step No:8 |
| Step Description: Waittime |
| Expected Result: Waittime |
| Actual Result: The browser had waited (hard wait) for: 2 seconds |
| Status: Pass |
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| Step No:9 |
| Step Description: Click Sign Out |
| Expected Result: Clicked Sign Out |
| Actual Result: The Element: SignOut is clicked |
| Status: Pass |
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